

Rapport Housing & Care's Care Homes are Open for Admissions.

The health and wellbeing of our residents and staff is our top priority and we have put in place strict procedures for admitting new residents. We continue to welcome any new enquiries if you are in need of support to care for your loved one, so please do get in touch for more information.

Robust deep cleaning and infection control in place



Staff are fully trained and kept well informed



Ample appropriate PPE for all staff



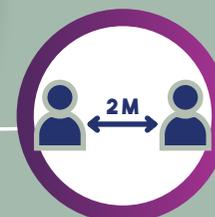
Support to arrange video and telephone calls



Rapport
HOUSING & CARE

We understand that it is a difficult time to move a loved one into a care home, so we wanted to share the procedures we have put in place to keep everyone safe.

Socially distant visits available by appointment



Whole home regular testing programme



Residents mix in small groups on their unit/floor



Activity staff arrange one to one and small group activities



FOR MORE INFORMATION, PLEASE READ OUR FULL ADMISSIONS GUIDE OR SPEAK TO A MEMBER OF OUR FRIENDLY TEAM.

How We're Keeping new Residents Happy & Healthy During the 14 day Protection Period

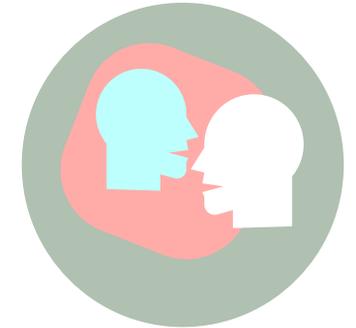


DEDICATED DAILY KEY WORKER

Each day a member of staff will regularly visit you, stopping to chat and learn about your life history, what you like and dislike. They will also make regular checks on you throughout the night.

REGULAR REASSURANCE

Our staff will provide as much information about where you are and why, to alleviate any anxieties or fears.



VISITING AND STAYING IN TOUCH

Upon moving in with us, you will be tested for Covid-19, if your result is negative, your loved ones can book to visit you in our marquee (social distancing applies and visitors must wear face coverings, one visitor at a time). We will also ensure you are able to keep in touch using FaceTime, Skype and phone calls.

SAFETY MEASURES

We will ensure you have a nurse call system to hand, if you know how to use it and we will use sensor mats, to minimise risk of harm, so our staff know if you are on the move. If, due to advanced dementia, it is impossible to confine movement to your room, staff will support you to limit movement to certain areas.



KEEPING BUSY

We will ensure you have plenty of suitable reading material, magazines, puzzles, word searches, TV, radio etc, that interest you. We will also provide regular snacks and drinks.

PERSONAL POSSESSIONS

We encourage your loved ones to drop off any personal items, such as ornaments, teddies, photos etc, to help you settle in and feel at home.

