

How We're Keeping new Residents Happy & Healthy During the 14 day Protection Period



DEDICATED DAILY KEY WORKER

Each day a member of staff will regularly visit you, stopping to chat and learn about your life history, what you like and dislike. They will also make regular checks on you throughout the night.

REGULAR REASSURANCE

Our staff will provide as much information about where you are and why, to alleviate any anxieties or fears.



VISITING AND STAYING IN TOUCH

Upon moving in with us, you will be tested for Covid-19, if your result is negative, your loved ones can book to visit you in our marquee (social distancing applies and visitors must wear face coverings, one visitor at a time). We will also ensure you are able to keep in touch using FaceTime, Skype and phone calls.

SAFETY MEASURES

We will ensure you have a nurse call system to hand, if you know how to use it and we will use sensor mats, to minimise risk of harm, so our staff know if you are on the move. If, due to advanced dementia, it is impossible to confine movement to your room, staff will support you to limit movement to certain areas.



KEEPING BUSY

We will ensure you have plenty of suitable reading material, magazines, puzzles, word searches, TV, radio etc, that interest you. We will also provide regular snacks and drinks.

PERSONAL POSSESSIONS

We encourage your loved ones to drop off any personal items, such as ornaments, teddies, photos etc, to help you settle in and feel at home.

