

Watling Court



Welcome to **Watling Court**

Welcome to Watling Court, Rapport Housing & Care's extra care housing scheme in Ifield Way, Gravesend. The scheme comprises 56 one and two bedroom apartments, available on a social rent basis through Gravesham Borough Council. Watling Court is the perfect solution for over 55s looking for a comfortable, safe home in an attractive and welcoming setting.

At Watling Court, you can enjoy the privacy of your own beautifully finished modern apartment, whilst being part of a welcoming and vibrant community. Our extra care housing enables you to retain your independence, at the same time providing you with support and the option to purchase flexible levels of care as you need it.

Carefully designed exclusively for over 55s and with a high-quality finish, we have worked with the architects and an interior design team to craft a relaxed and inviting environment that will ensure you feel at home. At Watling Court, you can enjoy living in your own spacious apartment where every fixture and fitting has been conceived to make your life easier and more comfortable. From the design of the kitchen and bathroom, to the emergency call system, we have thought of everything so you don't have to. We recognise the difference that owning a pet can make to people's lives and all our homes, including Watling Court, have adopted our own Pets Policy.

Established in 1967, Rapport Housing & Care has been providing housing support, care and compassion for those in later life for over 50 years.

As experts in our field, we believe in providing our residents with somewhere they can really call home and not just somewhere to live. We are a charity, registered with Homes England as a registered provider (sometimes referred to as a housing association). With our experience and passion for housing and care services, we are sure that the friendly and warm atmosphere that so many of our current residents, relatives and staff comment on, will be felt when you visit us.



All of the independence, **none of the worry**

Extra care housing, often referred to as assisted living, enables over 55s to continue living independently, typically in a self-contained apartment, whilst benefiting from support and additional personal care*, if they require it.

Life in an extra care housing scheme combines the best of both worlds; promoting independent living whilst being part of a friendly and active community. And whilst the cooking can be taken care of, you can enjoy doing more of the things that you really want to do.

Rapport Housing & Care's extra care housing schemes each have a housing staff presence 24 hours a day, 7 days a week, giving you peace of mind that someone is around, should an emergency arise. So you can sit back, relax and get on with enjoying your life.

It is important to consider what extra care can and can't offer and whether it would be right for you. For an informal chat, please give us a call.

**Additional charges apply*



What **care** **and support** is available?

When moving into Watling Court, you can choose to have your care and/or support provided by our in house CQC registered team, Caring Companions, another provider of your choice or a loved one.

Everyone who moves into Watling Court must be aged 55 or over and have an assessed care and/or support need of a minimum 3.5 hours per week, (persons with a local connection to the Gravesham area will be prioritised), this could include a wide range of support, from assistance getting started with your day to help with the housework.

If you choose Caring Companions, we will work with you to develop a care and support plan which is person centred and meets your individual needs and we will make sure you know what the charges will be. The plan will be reviewed and amended regularly, so if your requirements change, the plan will too.

Please see our Caring Companions brochure for more information. If you would like to discuss your care and/or support requirements, just give us a call.

Watling Court **Facilities**

General **services**

- ◆ Care packages which are person centred to meet your individual needs*
- ◆ A housing management team ensures the smooth day-to-day running of the development
- ◆ Opportunity to contribute to and take part in events and activities
- ◆ Housing staff on-site 24 hours a day so there's always someone there if you need assistance in an emergency
- ◆ External maintenance is included in the apartment service charge
- ◆ Handyman service if you need someone to change a light bulb, put up pictures, shelves or hang curtains**
- ◆ Washing and ironing can be carried out for you*

* Additional charge applies

** Service charge covers in part depending on what you require

The **scheme**

- ◆ Restaurant
- ◆ Hair salon and therapy room
- ◆ Multiple lounges
- ◆ Activity room
- ◆ Courtyard garden
- ◆ Conservatory
- ◆ Guest room for overnight stays
- ◆ Wheelchair accessibility to apartments and communal areas
- ◆ Lift access
- ◆ Off road car parking
- ◆ Mobility scooter store and charging points
- ◆ Secure, lockable doors and windows to prevent unauthorised entry
- ◆ Support available with arranging activities and events
- ◆ Welcomes pets
- ◆ Fob access to building and apartments



Your **apartment**

- ◆ Neutrally decorated and carpeted
- ◆ Emergency call system
- ◆ Visual door entry system
- ◆ Smoke detectors and sprinkler system
- ◆ Provision for a phone line, Sky, terrestrial TV and Internet

Kitchen

- ◆ Fitted kitchen with coordinating tiles and worktops
- ◆ Integrated hob and oven
- ◆ Quarter turn taps for ease of use

Wet room

- ◆ High spec adaptable wetroom
- ◆ Tiled and fitted with non-slip vinyl flooring
- ◆ Level access shower
- ◆ Quarter turn taps for ease of use
- ◆ Comfort height toilet

Life at Watling Court

Our excellent range of communal leisure facilities provide something for everyone, whether you enjoy relaxing with a book and a cup of coffee, potting plants in the garden, or catching up with friends over a glass of wine, it's your choice at Watling Court.

Our housing team support you in planning activities and events. What you want to do is your choice but examples of activities that currently take place include, coffee mornings, flower arranging, parties, craft classes and movie nights.

As we are established in the local community, we have lots of visitors too, sometimes the local Brownie Pack pop in to earn a new badge and at Christmas, the local school children like to come in and sing carols. If you like to get out and about and see the local sights, staff can also support you to arrange group outings.

Our caterers work with us and our residents to provide a varied

menu, which is prepared on site daily. Food is reflective of the season and regularly reviewed with our residents' input. The team can cater for special diets, so if you have any special requirements, just have a chat with us.

Residents at Watling Court enjoy a two course meal at lunch time, as part of their service charge. Our restaurant is very lively and many of the residents find dining with one another a sociable and enjoyable activity. The caterers also get involved with themed events for specific times of year e.g Christmas, Easter, Mother's and Father's Day, Chinese New Year etc.

For when your visitors call in, Watling Court is conveniently located just two minutes from the A2, providing easy access to the M2 and M25. There is a bus stop just across the road, with a direct route to Gravesend Town Centre, Dartford and Bluewater Shopping Centre.

A historic town with ample restaurants, bars and shops, Gravesend and the surrounding villages have plenty to offer. There are a number of country parks, as well as a theatre, leisure centres and a thriving market.



"We were delighted we could bring Rusty with us when we moved into extra care housing, as it would have been heartbreaking to rehome him. He's settled in so well and the other residents love him!"

Dave and Gillian Sayer,
Watling Court residents

Next Steps - How to Apply

Eligibility

To be eligible to become a resident at Watling Court you must be:

- ◆ Aged 55 or over
- ◆ Have a care and/or support need of a minimum 3.5 hours per week
- ◆ Able to live safely on your own with some support

All apartments at Watling Court are available through Gravesham Borough Council, working in conjunction with Kent County Council.

To apply, please do one of the following:

- ◆ Contact Gravesham Borough Council on 01474 337341.
- ◆ Contact our team at Watling Court on 01474 352201 or email helen.goulding@rapporthc.co.uk



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Rapport Housing & Care is a registered charity 254140, Housing Association H2362, Company 908333.

If you require this information in a different format, please email media@rapporthc.co.uk

Photos, floor plans and information contained in this leaflet are provided as an example and for general guidelines only, customers are strongly advised to contact a Rapport Housing & Care representative for further details and to satisfy themselves as to their accuracy.